Load Covering Solutions Inc.
Subsidiary of LCTS

Load Covering Trailer Solutions Inc.

LOAD COVERING TRAILERS

Load Covering Solutions Ltd.
CANADA

ALCS
SIDE CURTAIN SYSTEMS

Limited One Year Warranty

Effective January 1st 2023

ALCS SIDE CURTAIN SYSTEMS is a Hard Top/ Soft Sided Retractable Curtain System that comes with a One Year Limited Warranty against all manufacturer defects. LCS - Load Covering Solutions reserves the right in determining the nature of the warranty issue. Upon the manufacturer's authorization the following warranties shall apply. All Warranty inquiries MUST be identified by stating the System's Serial I.D # to our Customer Service Tech.

- Any parts or materials used in the assembly of ALCS SIDE CURTAIN SYSTEMS which are found to be defective in the first year will be replaced at no charge.
- Any labour required to install defective parts will be covered by LCS for a period of one year from the In-Service Date of the system. Labour will be performed at LCS or at an authorized service and repair facility. No labour will commence until written authorization is provided by LCS and scheduled in accordance with current service schedules. Designated customer repair or service facilities can be Authorized to carry out the repair work under the approved guidelines as set forth by the manufacturer at the pre-determined cost allowance.
- All authorized warranty will be issued by an LCS Purchase Order. No customer invoice will be paid if our P.O. is not referenced,
- If ALCS SIDE CURTAIN SYSTEMS was originally purchased through a trailer dealer, any warranty claim must first be reported by the end user to the O.E.M., Load Covering Solutions prior to any work being performed.
- Any unauthorized repairs or alterations performed will automatically null and void any and all LCS warranties.
- Any freight charges associated with shipping of specified parts in accordance to the warranty policy shall be prepaid at the manufacturer's expense.
- Any freight charges associated with having the system returned for authorized warranty work will be at the sole expense of the End User or Dealer Agency.

- The Installation Contractor assumes 100% responsibility for any warranty resulting from improper unstallation or workmanship.
- For all component warranties beyond one year ***labour is not included***.
- Any Foreign, Copy Cat or a-like parts that are not LCS Certified and used in substitution are forbidden and therefore NULL AND VOID all Warranties.
- Failing to follow operating and maintenance instructions could void any and all warranties.

ALCS SIDE CURTAIN SYSTEMS Bulkhead comes in a chamfered or square front design depending on the trailer or truck body requirements. Both are fabricated in steel & finished in an Industry Standard Hot Dipped Silver Galvanized coating. (LCS does not control the galv. finish process and it can differ in light to dark finishes per component). Standard White FRP insert wall panel is bolted to a surround frame. Any Cracking of materials deemed defective is covered against manufacturer defects for One (1) Year. Cracking related to stress negligence or other is not covered under warranty. LCS does not warranty the trailer front sill which it attaches to should it crack.

ALCS SIDE CURTAIN SYSTEMS Rear Door or Bulkhead Frame is a square design fabricated channel in steel and finished in an Industry Standard Hot Dipped Silver Galvanized coating (LCS does not control the galv. finish process and it can differ in light to dark finishes per component). Rear Doors comes standard in white exterior ply-metal finish with industry standard door wrap seal. Interior is an industry standard galv., sheet. All hardware is industry standard, and each door comes with 4 or 5 hinges and single locks. Any Cracking of materials deemed defective is covered against manufacturer defects for One (1) Year. Cracking related to stress negligence or other is not covered under warranty. LCS may be responsible to modify the trailer rear side corners and sill to accommodate the fit of the door frame and will consult with the trailer dealer or manufacturer for their approval.

ALCS SIDE CURTAIN SYSTEMS Roof is constructed from a .040 aluminum roof skin with 1" arched roof bows on 24" centers. Roof is supported with an LCS 5" Tall Captive Aluminum Extruded combination roof rail and curtain rolling track. Roof MUST always be supported by at least 1 break away vertical support post each side during loading or unloading and never allow the roof to be unsupported at any time. All breakaway posts MUST be in place during travel. Never drive with the curtains open as wind will enter the system interior and cause roof bow separation or damage to other components.Any materials deemed defective is covered against manufacturers defects for One (1) Year. Cracking or damage to the roof due to negligence or other is not covered under warranty.

ALCS SIDE CURTAIN SYSTEMS Roof support post (breakaway post) are supplied with every side curtain system and MUST always be in place during travel to provide support to the roof. During loading or unloading at least one post per side must be in place to ensure roof does not deflect negative. Any materials deemed defective is covered against manufacturers defects for One (1) Year. Cracking or damage to the roof due to negligence or other is not covered under warranty.

ALCS SIDE CURTAIN SYSTEMS Curtains are constructed from 26.5oz PVC Vinyl material and are covered under warranty for One (1) Year against manufacturers defects. Curtains are reinforced vertically on 24" centers with 2" PVC cargo straps welded under high frequency to add structural support to the main body of the curtain. Each strap has a tapered sealed bearing roller that travels interior of the upper extruded track while the lower strap has an over-center stainless steel buckle with lower web strap and hook to provide vertical tension to the curtain. Loose curtains when traveling down the road will cause deterioration & separation damage of the vinyl coating and base fabric. Upper rollers will chatter and cause wear to interior rolling track causing potential track replacement. Lower Buckles & Straps will open up and cause further wear and damage. LCS does not warranty negligence or other causes related to improper use.

To ensure the maximum life expectancy of all ALCS Side Curtain System & Components the following criteria is set forth as a guideline;

1. Maintain Quarterly Maintenance Programs in accordance to LCS operating and maintenance guide.
2. Avoid operational hazards and conditions.
3. Proper driver orientation for operation of the ALCS system

Disclaimer: ALCS SIDE CURTAIN SYSTEMS Side Curtain is designed as a load covering system protecting against most weather contaminants. Our systems are not considered to be fully load bearing and the curtain should not be used in substitute for proper load tie downs. Sever weather or conditions referenced as ACT OF GOD such as excessive snow, rains, ice or wind can cause damage and is not covered by LCS warranty. NEVER allow trailers to sit for long periods of time when heavy snow, ice or rains have accumulated on the roof. NEVER operate the curtain under these conditions and remove any breakaway post without first clearing contaminants from the roof.

WARRANTY is Non-Transferable.

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